

# Resources for Residents

## GME PROGRAM RESOURCES

Resident/Fellow Peers and/or Resident Council Representative

Chief Resident

Program Director, Assoc. Program Director, Faculty Member

## DEPARTMENTAL RESOURCES

Education Committee

Department Chairperson

## GME RESOURCES

GME Administration: DIO, Asst. DIO

UAMS Resident Council

UAMS Graduate Medical Education Committee

## INSTITUTIONAL RESOURCES

UAMS Human Resources

UAMS i-safe Reporting System

## WELLNESS RESOURCES

Arkansas Employee Assistance Program (EAP) offers a free, confidential service staffed by licensed therapists.

- Counseling and Therapy Services: 501-686-2588
- EAP 24/7 Emergency Line: 800-542-6021
- More information can be found at: [eap.uams.edu](http://eap.uams.edu)

Psychiatric services are provided to residents and fellows by Tracy Haselow, MD at no cost and completely confidential.

- To make an appointment call 501-686-8408 or email [ResidentWellness@uams.edu](mailto:ResidentWellness@uams.edu)
- More information can be found at <https://medicine.uams.edu/residentwellness/>



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**UAMS** | College of Medicine

**Graduate Medical Education**  
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# Raising Concerns and Addressing Problems

FOR RESIDENTS AND FELLOWS



**UAMS** | College of Medicine

**Graduate Medical Education**

# WAYS TO RAISE CONCERNS OR ADDRESS PROBLEMS

## WITHIN YOUR PROGRAM OR DEPARTMENT

- Colleague/Peer
- Upper Level Resident/Fellow
- Chief Resident
- Program's Resident Council Representative
- Faculty Advisor/Mentor
- Rotation Attending/Teaching Faculty
- Program Director/Associate Program Director
- Chair of Department's Education Committee
- Chair of Department

Talking to your program director about concerns or issues related to your residency program is always a great first step. A colleague or peer can often help you interpret a situation and define an action plan. A faculty mentor can share their experiences and guidance.

## COM OMBUDSPERSON

Our faculty and leadership teams are committed to fair and equitable treatment of residents and fellows to the highest standards of professionalism. The Ombuds provides an additional, confidential resource who is external to existing channels within COM and GME.

To schedule a virtual or in-person appointment:

COM-Ombuds@uams.edu

501-686-7449

## GME RESOURCES

### RESIDENT COUNCIL

- Resident Council Chair
- Resident Council Member
- Resident Council Website: <https://medicine.uams.edu/gme/residents/resident-council/>

Your Resident Council Representative can bring issues to the UAMS Resident Council for discussion and referral to the Graduate Medical Education Committee (GMEC).

Resident Council meetings are open to all residents/fellows.

### GME

- **Molly Gathright, MD**  
Executive Associate Dean for GME  
[gathrightmollym@uams.edu](mailto:gathrightmollym@uams.edu)
- **GME Office Staff**  
[AskGME@uams.edu](mailto:AskGME@uams.edu)

The UAMS GME Office has an open door policy for residents/fellows to speak on confidential matters.

### GMEC

- GME Committee Chair
- GME Committee Member
- GMEC Website: <https://medicine.uams.edu/gme/gme-community/gmec/>
- GMEC Policies: <https://medicine.uams.edu/gme/gme-community/gmec/gmec-policies/>



## UAMS CONTACTS

- **Chief Clinical Officer:**  
501-320-7708
- **Chief Quality Officer:**  
501-603-1452
- **General Counsel:**  
501-686-7608
- **Human Resources Employee Relations:**  
501-686-8872
- **HIPAA Compliance Officer:**  
501-603-1379 / [hipaa@uams.edu](mailto:hipaa@uams.edu)
- **HIPAA Compliance Hotline:**  
501-614-2187 / 888-511-3969
- **HIPAA Incident Reporting:**  
[secure.uams.edu/HIPAAReport/IncidentReporting.aspx](https://secure.uams.edu/HIPAAReport/IncidentReporting.aspx)
- **Patient Safety Office:**  
[patientsafety@uams.edu](mailto:patientsafety@uams.edu)
- **Patient Safety Reporting - RLDataix:**  
[rl6app01.ad.uams.edu/RL\\_Prod/Homecenter](https://rl6app01.ad.uams.edu/RL_Prod/Homecenter)
- **i-safe Reporting System:**  
[apps.uams.edu/i-safe/default.aspx](https://apps.uams.edu/i-safe/default.aspx)
- **Injury & Incident Report**  
[uams.edu/campusopsstaging/depts/ohs/forms/accident](https://uams.edu/campusopsstaging/depts/ohs/forms/accident)