

UAMS MEDICAL CENTER
ACS SERVICES MANUAL

SUBJECT: TRAUMA ISSUES COMMUNICATION GUIDELINES

PAGE: 1 of 1

REVIEWED: N/A

EFFECTIVE: 12/15/2022

RECOMMENDATION(S): Dr. K. Kalkwarf

APPROVAL: 12/15/2022

CONCURRENCE(S): Trauma Surgeons

PURPOSE:

There are many patient care issues for trauma patients that may need to be communicated to the trauma program office for further review. Because there is a lack of systems capable of accurately tracking these issues, we have created this guideline for communication.

BACKGROUND:

The issues as identified by the 2022 standards within the Resources for Optimal Care of the Injured Patient that need to be monitored and addressed include:

- Delays in access to time-sensitive diagnostic or therapeutic interventions
- Delays in response to the ICU for patients with critical needs
- Lack of availability of essential equipment for resuscitation or monitoring
- Inadequate or delayed blood product availability

GUIDELINE:

To address the identified issues that currently do not have a good method of communication, employees are to send an email to trauma@uams.edu. The email should include the following information: Issue, MRN, Patient Name, & Date. This email is monitored by the Trauma Program Director or designee and checked at least daily (including weekends).

REFERENCES:

Resources for Optimal Care of the Injured Patient, 2022 Standards