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UAMS MEDICAL CENTER
ACS SERVICES MANUAL

SUBJECT: Unknown Trauma Patient Identity
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EFFECTIVE: 01/05/2023

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APPROVAL: 07/01/2015

PURPOSE:

To place and retain an unknown identification (ID) band on trauma and critical care patients that enter UAMS without a known identity so that blood and other services can be provided to these patients as soon as necessary.

POLICY:

All trauma patients entering UAMS through the ED without a known identity will have two ID bands with “Unknown” hospital accounts placed. Confirmation of identification and reconciliation of the “Unknown” account with the patient’s actual name and accurate demographic information will occur in accordance with the relevant hospital admissions policy as soon as the patient’s identity becomes known.

When a mass transfusion protocol is initiated on these patients, the unknown name and medical record will be placed on the blood requisition. This allows the blood bank to cross-and-type match blood without delay.

PROCEDURE:

1. Upon entrance to the ED, Registration will print off an “Unknown” ID band.
2. The ED RN will place one “Unknown” ID band on an extremity.
3. When blood is needed, or the mass transfusion protocol has been initiated, the unknown patient’s alias and medical record number will be placed on the requisition.
4. If the patient becomes identified, a new patient sticker will be sent to the blood bank and the “unknown” records will be merged with the newly identified patient identity.